



CARD PERSONALIZATION DISCLOSURES

Personalizing a debit card is free to new and existing Truist debit cardholders.

- When an account is opened in a branch, and a Truist debit cardholder initiates card personalization, the cardholder has 10 days to complete the personalization process. If an image is not uploaded within 10 days of initiation, a standard debit card will be issued.
- For accounts opened within the Online account opening process, and a Truist debit cardholder initiates card personalization, the cardholder must complete the personalization without exiting the application, or a standard debit card will be sent to the cardholder.

For existing debit cardholders, personalizing a card may generate a new debit card number. The personalized card will replace the cardholder's existing standard debit card.

IMAGE UPLOAD TERMS OF SERVICE

All images must conform to the requirements listed below and be in good taste in Truist's sole discretion. Truist has the sole discretion to accept or deny any image.

By submitting, uploading, posting, disclosing or otherwise making an image available, you warrant and represent that you have the legal right and necessary permission(s) to do so; you are the sole and exclusive owner and rights holder of your image; and your image conforms to the following requirements:

- On an exception basis, a company logo may be permitted if it is owned by the business whose deposit account is linked to the card applicant. additional information may be requested to verify that using the logo is acceptable.

Images portraying any of the following will not be accepted:

- Trademarked or copyrighted materials, brands or brand images of any third party (including financial services companies and social media filters such as Instagram or Snapchat filter)
- Advertising, marketing or promotional material
- Downloaded Internet images
- Images protected with © including artwork, monuments, street art.
- Art work, derivative work inspired by protected Intellectual Property laws
- Personal information such as telephone numbers, account numbers, addresses, email addresses or URLs
- Text, statements or phrases in any language
- Public figures, famous people or animated figures
- Individuals other than the cardholder, unless the cardholder has express consent from the individual(s) to be used on the card
- Political or religious figures, statements or symbols
- Flags, unless it is a flag-related image from the Truist photo gallery
- Socially discriminatory or insensitive content
- Objectionable associations or any offensive content (defamatory, derogatory, morbid, violent, obscene or sexual in any way)
- Nude or semi-nude people of any age
- Weapons, alcohol, tobacco or drugs
- Money or currency
- Interference with design or security features of the card
- Any image deemed unacceptable at Truist's discretion

By uploading an image, you represent that the image: (a) is wholly original; (b) does not incorporate or include anything that would require the consent of a third party who have not expressly authorized you to display your image, or likeness, or otherwise use such image or likeness in accordance with these Terms of Service; and (c) does not violate any copyright, trademark, publicity right, privacy right, or any other right of any third party.

By uploading an image, you hereby grant Truist, its affiliates, subsidiaries, assigns, licensees, designees and legal representatives the irrevocable, perpetual, worldwide digital and other right to use, reproduce, edit, market, store, distribute, have distributed, publicly and privately display, communicate, transmit, have transmitted, create derivative works based upon, and promote the image (as such may be edited and modified by Truist in its sole discretion) for production, presentment and servicing of your card. In addition, you hereby assign to Truist all right, title, and interest that you may be deemed to have in any reproduction, product, or derivative work using or incorporating the image; and you agree to indemnify Truist and its affiliates, directors, officers and employees and hold them harmless from any and all claims and expenses, including attorneys' fees, arising from the image and/or your failure to comply with these requirements.

If your submitted image is denied, you will be notified by email. You may then return to the application and submit another image.

Revision Date: 2-14-2025

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