

California Consumer Privacy Act Annual Online Disclosure for 2024

Personal Data Requests

Request Type	Received	Complied	Denied*	Average Days to Respond**
Right to Know	2624	2195	429	3
Right to Delete	1579	1409	170	8
Right to Correct	383	273	110	3

Information Sharing and Use Preferences

Preference Type	Received	Complied	Denied*	Days to Comply
Opt Out of Sale/Sharing***	9330	9330	0	2
Limit Use of Sensitive Personal Information	9172	9172	0	2

*Requests may be denied in whole or in part due to various factors including because a request was not verifiable, was not made by a consumer, was made multiple times, or called for information exempt from disclosure.

**Average Days to Respond shows calendar days between receipt of request and date of final response letter.

***Truist honors all requests via the Global Privacy Control. Such requests are not included in this number.



Data compiled for requests received from 1/1/2024 through 12/31/2024